



Automated Consumer Notification

Automated Consumer Notification (ACN) protects cardholders by alerting them of mobile device enrollments for payment and supports stronger security.

After mobile enrollment via tokenization, the consumer will receive confirmation that their action was successful or, if the request was fraudulent, the consumer can take action to prevent fraudulent transactions.

FIS enables the use of payment cards from mobile devices for FIS customers. When a consumer wants to add a card to the consumer's mobile device, FIS and the mobile wallet provider coordinate the conversion of the card information to a token on the device. ACN provides options for issuers to notify consumers of the mobile addition.

Growing Demand for Automated Consumer Notification

The mobile wallet for payments continues to emerge with rapid expansion by consumers. Juniper reports the number of mobile payment users increased 20 percent in 2015, 41 percent in 2016, and projects a 56 percent increase by 2021 for a total of 500 million users.

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Apple, Samsung and Google's combined mobile payment user base exceeds 500 million



20% Increase
of Mobile users
in 2015



Increased to
41% of users
in 2016



Projected
increase to
56% by 2021

Value to the Client

- Provides an early warning in case of fraudulent activity
- Compliance with mobile wallet notification requirements regardless of device (smartphone, watch, tablet, etc.)
- Provides the account holder a notification via email and/or a postcard when a card is added to their mobile device
- Provides Clients with:
 - A report bundle including daily lists of accounts provisioned by e-mail or post card
 - Reporting of notification exceptions of accounts that do not have email addresses or mailing addresses
 - Promotes audit tracking and more

Get Started Today

To remain relevant and competitive, it is important that you find a trusted partner who understands your needs and can help you differentiate yourself from the rest. ACN is part of the FIS digital payments suite of services that continues to develop as payments continue to evolve.

For more information on FIS' Automated Consumer Notification, please call 800.822.6758 or email getinfo@fisglobal.com.