

Your online merchant services account

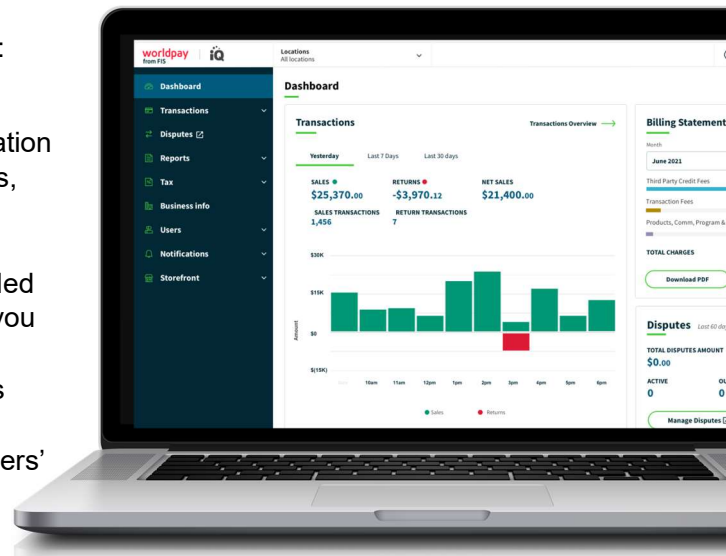
Whether you own a café or an online clothing boutique, managing a small business is a big undertaking. At Worldpay from FIS®, we understand you need solutions that make the complexity of running a business simple.

That's why we've created iQ, your online merchant services account. iQ can help you easily monitor and understand your payments, streamline workflows, and make sense of large data sets, because what good is data if you can't make sense of it? We've taken the guess work out of managing your payments data, providing you with actionable insights that you can use, and saving you time from connecting the data dots on your own.

Key Features of iQ

iQ is a robust, easy-to-use, portal and a single access point for all your payment intelligence needs. Key features of iQ include:

- View snapshots of your **payment processing activity**
- View historical **key reports** containing valuable information related to reconciliation, interchange management, fees, possible fraud, exception handling, and more
- **Self-servicing features** like chargeback management, monthly billing statements, and the ability to adjust settled transactions using our virtual terminal (for times when you need to add a tip or process a refund)
- **Push notifications** proactively alert you when action is needed on your account
- **Actionable insights** help you understand your customers' behaviors, desires, and even payment preferences



Continued Enhancements

Leveraging our flexible architecture and customer feedback, we continue to make enhancements to our iQ portal. We've taken a modern approach to data and reporting to provide merchants with an improved overall experience and interaction with iQ.

- Intuitive interface for easier navigation throughout the portal
- Simplified and consolidated functionality tailored for small- to medium-sized businesses
- Access to innovative value-added solutions to make managing your business easier and more efficient
- Responsive design to scale across any device type

iQ's simplified and consolidated functionality is tailored for you on any device type, giving you the power to access your business data at any point throughout your day, even on-the-go.



Desktop



Laptop



Mobile



Tablet